

ABii Subscriptions by Van Robotics Information for Admin Users

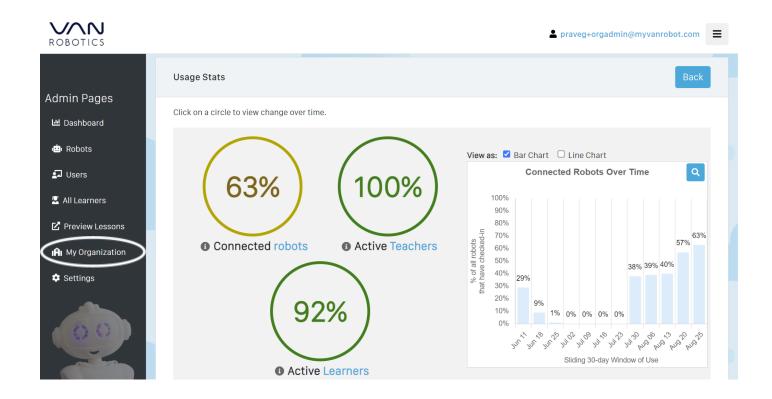
Admins can now view information about their ABii subscriptions on their dashboard.

Your ABii subscriptions cover:

- Access to new software and lessons
- 1 year ABii premium care warranty
- 1 year Lesson Creation Tool (LCT)
- 1 year unlimited access to our tech support

How do I check on my ABii subscriptions?

You can check on your subscriptions by logging in to your cloud dashboard at <u>accounts.abiis-world.com</u>. Click on the "My Organization" page and scroll down to the Subscriptions section.





How do I renew my ABii Subscriptions?

Before your subscriptions expire, you will receive emails from our team to start the renewal process. All you need to do is reply to the email! You will also see warnings on your dashboard when your subscriptions are expiring soon. If you see a warning, you can email <u>sales@myvanrobot.com</u> at any time to start your renewal.

Subscriptions

• Your organization has subscriptions covering 2 robot(s) that are expiring soon on 8/15/2023. Please contact sales@myvanrobot.com as soon as possible to renew your subscriptions!

ABii Subscriptions

Overall Premium Care Usage: 2 out of 2 total slots from active subscriptions.

Overall LCT Usage: 0 out of 2 total slots from active subscriptions. View/Manage Users								
Status	Expiration Date	Total Slots	Used	Action				
Active	8/15/2023 🕛	2	2	E				

What happens after I renew my subscriptions?

Once you have completed the renewal process with our sales team, you may see that your renewal is 'Pending' until your current subscriptions expire. If you see this on your dashboard, you are all set!



Subscriptions

ABii Subscriptions

Overall Premium Care Usage: 2 out of 2 total slots from active subscriptions.

Overall LCT Usage: 0 out of 2 total slots from active subscriptions. View/Manage Users...

Status	Expiration Date	Total Slots	Used	Action
Pending Renewal	8/15/2023 🕓	2	2	(≅ (€

Once your renewal is processed, your new subscriptions will take effect. You will see your newly renewed subscriptions with the new expiration date on your dashboard. When the time comes for these subscriptions to be renewed again, you will hear from us!

Subscriptions

ABii Subscriptions

Overall Premium Care Usage: 2 out of 2 total slots from active subscriptions. Overall LCT Usage: 0 out of 2 total slots from active subscriptions. View/Manage Users									
Active	1/15/2025	2	2	=					

What if my ABii Subscriptions expire?

If you choose not to renew, both you and your teacher users will see notifications that your robots are expired and will not be able to update. Please be aware that teachers will also see a message on their robots when they try to update from an individual robot (pictured below). If your subscriptions have already expired and you would like to renew, you can do so at any time by emailing <u>sales@myvanrobot.com</u>.



ABii Software Status

PLEASE NOTE: ABii will not function normally while updating!

This Robot's Premium Care Subscription has expired, and it cannot download new software or lessons. Ask your administrator to renew your Premium Care Subscription by contacting sales@myvanrobot.com





Need to renew your ABii subscriptions? Contact us at sales@myvanrobot.com!